

Sales Manager Gulmohar Pvt.Ltd, 10/B, Gandhi Road, Lucknow, 5th January, 200... The Principal, Sun Public School, New Delhi

Subject: Reasons for undue delay in the delivery of books

Sir,

Please refer to your letter about the supply of books and undue delay in their delivery, in this respect, I request your kind Honor to consider the following unavoidable circumstances that have caused undue delay:

- 1. In Lucknow, all the persons entrusted with the work of books and stationery went on strike for a period of one week.
- 2. Other laborers too joined hands with them and hampered the flow of work.
- 3. For them the worst the truck owners too raised an alarm for price hike of petrol and diesel. they stopped working till the government acceded to their demands.
- 4. The heavy rains in this area created a lot of inconvenience in dispatched due to late supply from the concerned enterprises.
- 5. Your order is ready and will be dispatched today. thereby the consignment will be received by you very soon.
- 6.As the new edition books were to be sent, they could not be dispatched due to late supply from the concerned enterprises.

I hope you will excuse the delay as well as the inconvenience caused beyond our power.

Yours Faithfully Pawan/Priyanka