

Write a Letter of Complaint Against Bus Conductor/employees.

Question: You are Ravish/Ravisha of 41-Gandhi, Delhi. Write a letter to the General Manager of the Delhi Transport Corporation Complaining about the rude and rough behavior of ht bus Conductor/employees. Give suggestions as well.

Answer:

41- Gandhi Colony, Delhi, 10th May, 200...'

The General Manager, Delhi Transport Corporation, Scindia House, New Delhi,

Subject: Complaint against Bus Conductor Bad Behaviour.

Sir,

I wish to draw and focus your mind on the unworthy and unwarranted behavior of bus conductor or employees working under our kind control. Very often they treat_the_passenger with complete disgust, disregard, Disguise, and hated. They behave with them insolently and use unparliamentary languages. Towards the senior citizens and the ladies, they are never courteous. Most often they fail to climb the bus and fall on the road causing a severe accident.

Before the passenger has boarded the bus, the conductor blows his whistle and thereby putting the passenger in trouble. The driver too does not think it essential to stop the bus at the appropriate destination and this causes a lot of disturbance to the commuters. Sometimes the buses are never washed or cleaned and hygiene for our survival.

It is my humble suggestion that these kinds of conductors or employees need moral and traffic training. They may be taught the very first lesson of civility.

Thanking you, Yours faithfully, Ravish, Ravisha